

WEBVTT

1

00:00:02.025 --> 00:00:05.885

Hi, I am Carol McGuire with Pace at senior TLC.

2

00:00:06.225 --> 00:00:08.645

I'm a case manager in our enrollment department.

3

00:00:08.785 --> 00:00:11.645

My mother was a nurse, so my goal was to become a nurse.

4

00:00:11.945 --> 00:00:16.165

Um, I worked in a small hometown, um, nursing home

5

00:00:16.705 --> 00:00:19.845

as a nursing assistant from the time I was 16.

6

00:00:20.665 --> 00:00:23.445

Did that for about 13 years before I got my nursing license.

7

00:00:23.825 --> 00:00:27.045

Um, and just have always focused on seniors.

8

00:00:27.565 --> 00:00:30.085

I enjoy the company, their histories.

9

00:00:30.505 --> 00:00:32.725

Um, have learned a lot of life lessons,

10

00:00:33.065 --> 00:00:34.165

um, from my patients.

11

00:00:34.945 --> 00:00:39.605

So when I came to senior TLC, I loved our nonprofit

12

00:00:40.555 --> 00:00:43.165

role in keeping seniors in their homes

13

00:00:43.165 --> 00:00:44.405

through their lifespans.

14

00:00:44.625 --> 00:00:46.965

Really the uniqueness of our program

15

00:00:47.545 --> 00:00:49.405

is we do specialized care

16

00:00:49.945 --> 00:00:53.965

and it's very individualized to you as,

17

00:00:54.105 --> 00:00:55.685

as a participant of ours.

18

00:00:56.265 --> 00:00:58.005

So we can do many different things

19

00:00:58.065 --> 00:01:01.765

and we do to keep you supported in the community

20

00:01:02.145 --> 00:01:04.125

and let you live the best life that you have.

21

00:01:04.465 --> 00:01:06.645

We provide such a variety of services

22

00:01:06.865 --> 00:01:09.085

and we really individualize them to you.

23

00:01:09.865 --> 00:01:12.085

Um, we do your medical care as the biggest thing.

24

00:01:12.385 --> 00:01:16.245

Um, and so we have primary care specialists.

25

00:01:16.465 --> 00:01:18.845

We provide mental health services if need be.

26

00:01:19.345 --> 00:01:21.445

We provide all of your pharmacy services

27

00:01:21.585 --> 00:01:23.485

and they're delivered directly to your home.

28

00:01:23.715 --> 00:01:26.245

There's no more driving or going out to the pharmacy

29

00:01:26.245 --> 00:01:27.885

or running after hours, um,

30

00:01:27.985 --> 00:01:29.845

or your caregiver having to go after work.

31

00:01:30.425 --> 00:01:32.165

We have an adult day health center.

32

00:01:32.705 --> 00:01:36.165

It is a social center that you come in, you make friends,

33

00:01:36.785 --> 00:01:40.125

you find healthy habits, you get your meals for the day.

34

00:01:40.545 --> 00:01:42.605

We also provide transportation to

35

00:01:42.705 --> 00:01:44.245

and from all of these services.

36

00:01:45.225 --> 00:01:49.085

We cover all of your hospitalizations, emergency visits,

37

00:01:49.465 --> 00:01:51.045

and rehabilitation needs.

38

00:01:52.025 --> 00:01:54.725

If you are needed to go somewhere, we do all

39

00:01:54.725 --> 00:01:57.925

of your medical equipment, all of your medical supplies,

40

00:01:58.505 --> 00:02:00.805

and those are delivered directly to your home too.

41

00:02:01.595 --> 00:02:04.565

It's really based on what your needs are.

42

00:02:04.705 --> 00:02:06.125

We are gonna provide that care

43

00:02:06.265 --> 00:02:08.005

to keep you at your optimal health.

44

00:02:08.395 --> 00:02:11.845

When you call one of the case managers at senior TLC,

45

00:02:12.215 --> 00:02:14.445

we're gonna suggest to come out to your home

46

00:02:14.535 --> 00:02:15.605

where you're comfortable

47

00:02:16.025 --> 00:02:18.405

and feel comfortable listening to the information

48

00:02:18.405 --> 00:02:21.445

that we're gonna provide for you if you choose

49

00:02:21.985 --> 00:02:26.205

to move forward with the process to join senior TLC.

50

00:02:26.535 --> 00:02:30.205

We're gonna walk you through every step of the way, um,

51

00:02:30.205 --> 00:02:33.405

through the paperwork that needs to be filed, as well

52

00:02:33.405 --> 00:02:36.565

as bringing you into our medical clinic

53

00:02:37.025 --> 00:02:40.565

and our social center so that you meet our employees

54

00:02:40.665 --> 00:02:43.285

and you see exactly if this is the program

55

00:02:43.315 --> 00:02:44.685

that you want to be in.

56

00:02:44.785 --> 00:02:48.245

We understand making choices about your healthcare

57

00:02:48.785 --> 00:02:51.245

and about your insurance is very difficult.

58

00:02:52.225 --> 00:02:54.445

We like to offer options to you,

59

00:02:54.945 --> 00:02:58.205

and if you do choose senior TLC, we will walk you

60

00:02:58.205 --> 00:02:59.685

through every step of the way.

61

00:03:02.435 --> 00:03:05.845

This segment of QC Life was sponsored by senior TLC.